

Coach/Spectator Grievance Protocol

- ► Referees and other EPPL participants will also have the right to let EPPL staff know if a coach or group of spectators are continuously rude and disruptive.
- ▶ If a complaint is filed against a coach or spectator group, the following will apply:
 - ▶ 1. Coach/Spectators will be observed by EPPL staff at a separate game to ensure complaint hold merit. If EPPL staff decides the complaint has merit a 1st warning will be issued.
 - ➤ 2. If issue persists, and another complaint is filed, coach will receive a 2nd official warning.
 - ▶ 3. If issue persists, and another complaint is filled, the coach or spectators will be suspended for 1 game.
 - ▶ 4. If issues persists, and another complaint is filled, the coach or spectators will be suspended for the remainder of the season.